

Strengthening revenue health—one client at a time

Client success is imperative at Waystar. We understand many of our clients are operating under tight margins and caring for underserved populations. Margins are critical to our clients' missions. So we take the responsibility of strengthening their revenue cycles seriously.

We're passionate about saving our clients time and money. This isn't just a talking point. It's how we do business. **And it's why we've maintained a 95% client retention rate year after year.**

"Waystar' customer service is top notch. **Client services reps actually answer the phone and get you an answer to your problem so you can move on.**"

Rochelle Carter, Biller St. Anthony's Hospice

"The amount of time and resources we're saving is noticeable. **I couldn't ask for a better working relationship than we have now** with the people at Waystar."

Layne Tomlinson, Supervisor of Healthcare AR, Brookdale Senior Living

"I appreciate the attention that was given to my organization, and the attention I've continued to get post-go live. Waystar' Client Services has been great. Waystar offers superb support as well as an easy-to-use product that encompasses smart tools to make understanding and managing your revenue cycle easier. I would certainly recommend it to other organizations."

Nikita M. Lattimore-Martin, CSMC, PAHM, Revenue Cycle Manager, The Door, A Center of Alternatives, Inc.

"It has been a good experience from the very beginning. **We have used Waystar for the 7+ years I have been with this company** and their client service is top notch!"

Deborah Farrington, Billing Reimbursement Specialist, Universal Home Health and Hospice

"Waystar' customer service is super easy, very user friendly, and I can call and get a question answered. **Waystar is great at educating users and touching base when there are new features or reports.**"

Heather Bode, Business Office Manager, Faulkton Area Medical Center

Get in touch.

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ABOUT WAYSTAR

Waystar simplifies and unifies the healthcare revenue cycle with innovative, cloud-based technology. Together, our technology, data and client support streamline workflows and improve financials for our clients, so they can focus on their patients.